We are pleased to provide electronic payment services to our residents.

Paying rent has never been more convenient. Pay online using direct debit from a bank account or with a credit card. Complete the following steps to set up or make a payment today.

Resident Enrollment
1. Log on to MyAllianceAdvantage.com
2. Click on Enroll Now
3. Select the Community by clicking This is My Property
4. Enter the required information- First Name, Last Name, Email, Building and Unit Number
5. Click Next

You will be asked for a password. Username will be the residents email address provided.

Resident Login
After enrolling, the account is accessed as follows:
1. Log on to MyAllianceAdvantage.com
2. Log in with the email address and password used during the enrollment process

If password is forgotten, click Forgot Password. This will reset the password and an email will be sent to you.

For further password assistance, contact the Leasing Office.

View Balance
The account balance will display on the home page once logged in.

Making a One-Time Payment
You can make a one-time payment by completing the following:

1. Select the Make A Payment option.
2. Enter the payment amount and Re-enter the amount for verification.
3. Click Next.

4. Choose from the available Payment Options or use a stored Account that from a prior payment. (The convenience fee amount will be added to the total due to process the payment transaction)

Credit Cards Accepted: Visa, MasterCard and Discover

Payments made with Visa will require an authorization number for you to provide during the phone authorization.

5. Complete the Electronic Check Information or Credit Card Information. This will be based on the payment type selected.

The payment information is automatically checked to be stored for future payments. Uncheck if payment information should not be stored.

Review the information entered for accuracy. Incorrect information will not be processed and will result in additional fees.

6. Enter the Billing Information and then click Next to continue.

The address used in the billing information needs to be the same as the address the bank statements are mailed to.
7. Review the **Payment Summary** and confirm the **Total Amount**.

8. Check the **Terms and Conditions** and authorize the **Convenience Fee** boxes to continue processing the payment.

   Both boxes must be checked for the payment to process.

9. To process the payment select **Finalize Payment**.

   You may print a copy of the Payment Confirmation. A payment receipt will be sent to the resident’s email.

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**Setting Up a Recurring Payment**

You can use the **Payments** menu to add **Recurring Payments**. When using this option, the payment amount is automatically withdrawn from your bank account or charged to your credit card on the same day each month.

Visa is not available as a recurring payment option as it requires a phone authorization.

1. Select **Schedule Payment**.
2. Select the **Day** (1st to 5th day of each month) from the drop down menu that payment should be automatically withdrawn.
3. Select the **First Payment Month** the automatic payments will begin.
4. Enter the **Estimated Payment amount**.
5. Select **Next** to finish the process.

   The amount withdrawn each month will vary based on the balance due on the account at the time payment is drafted.

   You can cancel or edit the recurring payment information.

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**Stored Billing Information**

The **Stored Billing Info** screen is used to save electronic check and credit card information securely within your Resident’s Portal Account. This feature will recall bank account or credit card information instead of re-entering the billing information each time a payment is made which simplifies and speeds up the payment process.

   In the Stored Billing Info screen accounts can be added, edited or deleted.

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**Online Payment History**

The **Recent Payments** menu option displays every online payment made through your Resident’s Portal Account. The history provides details including the **Amount** and **Type** of each payment. A search for a specific payment by date can be performed.

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**Support**

**Access or Payment Information** contact the **Leasing Office**. The Leasing Office can also be contacted while on the website by selecting **Contact**.

**Technical questions** contact **GeneralSupport@propertysolutions.com** or call (877) 826-9700 xt 1.